MALAYSIA AIRPORTS

Hosting Joyful Connections

Transforming Airport Experiences

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SENIOR GENERAL MANAGER
MALAYSIA AIRPORTS

35.6million tourist
are expected to travel to Malaysia during
VISIT MALAYSIA YEAR 2026 (VMY26)

Reimagining Passenger Experience

Enjoy Seamless Journey, Enticing Shopping Rewards and
Immerse in Unique Culture for a
Total Airport Experience

Seamless
journey begins
from home

Optimizing Efficiency for
Passenger Experience

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It’s always rewarding to shop
and dine at the airport!

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Enhancing Passengers Experience

A Malaysian Experience
in the Airport

Commercial Reset Realisation

81% Stores Opened in Q1,2024

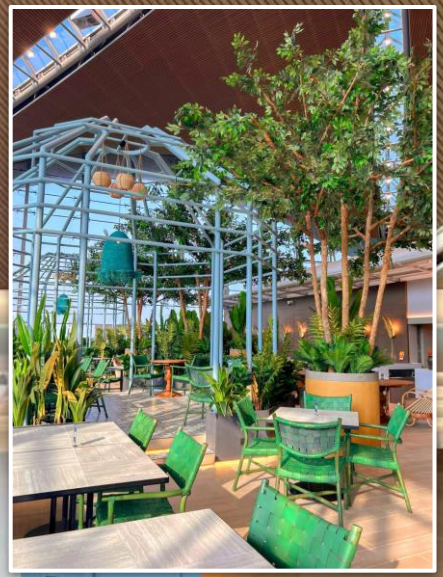
F&B is the NEW Retail

1st in Malaysia

1st in airport in Malaysia

1st in the airport in the world

Forest in the airport concept



New Lounge Strategy

Before

After

Centre Court Forest Revitalisation

New nexus of premium shopping

A whole new walk-in duty-free mall at
Contact Pier International KLIA T1

LUCCE
LUIS VX

THANK YOU

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